

When and what might I be concerned about?

At any time you may be concerned about information which suggests a child is being neglected or experiencing physical, emotional or sexual harm.

You may observe physical signs, notice changes in the child's behaviour or presentation, pick up signs of emotional distress or have a child disclose a harmful experience to you.

Harm to a child can be caused by:

A parent/carer

A family member/friend

Another child

A stranger

A member of staff/volunteer

What should I do if a child discloses that s/he is being harmed?

1. Listen

Listen carefully to what is being said to you, do not interrupt.

2. Reassure

Reassure the pupil that it is not their fault. Stress that it was the right thing to tell. Be calm, attentive and non-judgemental. Do not promise to keep what is said a secret. Ask non-leading questions (TED) to clarify if necessary:

Tell me more...

Explain that to me...

Describe what happened....

Then follow the steps in the flowchart to the right.

What must I do?

Recognise your concern



Respond – inform your DSL/Deputy DSL without delay
(or Chair of Governors where appropriate)



Make a written record on CPOMS
(using the child's own words)



CPOMS will automatically notify the DSL/deputy DSL by email.

**What should I do if the
alleged abuser is a member of
the school staff? ***

If your concern is about a staff member or volunteer, you should report this to the Headteacher. If your concern is about the Headteacher, you should report such allegations to the Chair of Governors. Contact details can be found on the back of this leaflet.

**How do I ensure my behaviour
is always appropriate?**

Please ask a member of the Senior Leadership Team for school guidance regarding Safer Working Practice. The *Guidance for safer working practice for those working with children and young people in education settings (February 2022)* can be found on our website: [Safeguarding \(amwell.herts.sch.uk\)](https://amwell.herts.sch.uk/Safeguarding)

Contacts

The school has a Child Protection Policy and a copy is available on our website:

[Statutory School Policies \(amwell.herts.sch.uk\)](https://amwell.herts.sch.uk/Statutory%20School%20Policies)
[Safeguarding \(amwell.herts.sch.uk\)](https://amwell.herts.sch.uk/Safeguarding)

In line with this, regardless of the source of harm, you MUST report your concern.

Headteacher:
Neil Ward

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Your Designated Senior Lead is:
Neil Ward

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Your Deputy Designated Senior Leads are:
Jane Connolly
Ellen Shipp

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Contact your DSL/ DDSL in person, by email or via CPOMS
head@amwell.herts.sch.uk
jane.connolly@amwell.herts.sch.uk
Ellen.Shipp@amwell.herts.sch.uk

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Your Chair of Governors is:
Sarah Draper
Contact by email: cog@amwell.herts.sch.uk

**Safeguarding Children
Quick Reference
for New Staff or
Volunteers**

Everyone in the education service shares an objective to help keep children and young people safe by contributing to:

providing a safe environment,
identifying children and young people who are suffering or likely to suffer significant harm and taking appropriate action.

This leaflet has been given to you to make sure you understand what is expected of you. Please seek advice from your **Designated Senior Lead for Child Protection** if you are unclear about anything in this leaflet and keep it in a safe place.